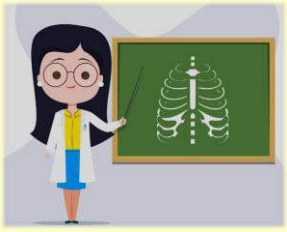
The Bosmere News – April Edition

Did you know we are a Training Practice?

This means that, alongside our experienced clinicians, you may encounter students, trainees, and other colleagues who are learning and developing their skills within our practice environment.



These individuals are here to gain practical experience, observe consultations, and learn from our clinicians. This is an essential part of their education, allowing them to develop the skills and confidence required to provide high-quality care in the future.

You will always be informed if a student or trainee is present.

If you would prefer not to have students or trainees present during your consultation, please let your clinician know. We will always respect your wishes, and your care will not be affected by your decision.

COVID Update

We will be offering COVID vaccinations to all eligible registered patients.



If you are eligible for a vaccination, you will receive a text message from us with a link to book your appointment.

Staff Changes

Sadly, we say goodbye to Dr Jadhan, Dr Rudra and Dr Han who left the Practice at the end of last month. They will be missed, and we wish them all the best in their future endeavours.

We are pleased to welcome Anna Dale to the team at the end of April, she will be joining the Practice as an Advanced Nurse Practitioner.



Monthly Statistics!



In March, we:

- Answered 11,126 telephone calls from external callers.
- Received and dealt with 3554 pathology results.
- Actioned 7399 repeat prescription requests.
- Received and actioned 1718 eConsult's.
- Received and filed 5650 clinical patient documents.

Upcoming Practice Closures

Friday 3rd April – *Good Friday*
Monday 6th April – *Easter Monday*
Monday 4th May – *Early May Bank Holiday*
Monday 25th May – *Spring Bank Holiday*

We would like to take this opportunity to thank all of our patients for their ongoing support and wish you a very Happy Easter!

Dr T Chung • Dr D König • Dr B Bracegirdle • Dr Mowlem
www.bosmerepractice.co.uk

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A Reminder of our Appointment System

As some patients may be aware, from 6th October 2025, the way we book our appointments with our GPs changed.

As well as offering on the day appointments with GPs, patients can also book routine, non-urgent appointments for two weeks in advance.

This means that all same day appointments will be released at 8am daily. For this reason, please do not attend Reception at 1:30pm to book an appointment for the same day, as this may not be available.

Same day appointments can be booked by phoning the Practice on 02392 476 941 at 8am each day. **In a life-threatening emergency, please contact 999.**

To book a non-urgent appointment for two weeks' time, please contact the Practice, either by telephone or in person, at any time during our opening hours: 08:00-18:30, Monday to Friday.

To make sure all of our patients get the best and most appropriate care, an alternative service may be recommended.

We continue to offer online booking and extended hours appointments with GPs and Practice Nurses throughout the week.

Our eConsult service is also available. You can complete an eConsult by visiting www.bosmerepractice.co.uk and clicking the link on our homepage.

No Longer Need Your Appointment?

If your appointment is no longer needed, please remember to cancel it, so we are able to offer it to another patient.

Over the last four weeks, we have had a total of 51 GP appointments that were not attended.

If you prebook your appointment, and can't remember when it is, please contact Reception, who will be able to advise you. Please be assured that if you have consented to receive text messages from us, you will also receive a text reminder of the date and time of your upcoming appointment.



If you wish to rearrange your appointment, you can do so by calling 02392 476 941, or asking at the front desk.

If you wish to cancel your appointment, please do so by phoning our dedicated cancellation line on 02392 476 941 and press option 1 to cancel your appointment. This is an unmanned line and your message will be actioned.